

Resident Questions for Housing Area Panel

Reference: E3.2

Question Title	Communal bins at Craven Vale
Date question raised	15/12/2022
Week of Area Panel	13/2/2023
Area in city	East
Star rating applied by residents	3 stars – city wide
Deadline for officer response	9am on 19 th January
Name of officer responding	Melissa Francis
Officer job title	Head of CityClean

Resident Question

Issue:	Broken and damaged communal bins have still not been replaced at Craven Vale.
Background:	<p>This item was first raised at the meeting of East Area Residents on 25th August 2022.</p> <p>Several communal bins at Craven Vale are damaged and have not been replaced.</p> <ul style="list-style-type: none"> • Some bins have pedals to raise the bin cover that are broken and don't work – elderly residents are struggling to get their rubbish in. • Some bins don't have a cover, which has meant that birds/seagulls are getting to the rubbish or the wind is tipping the bins over, and rubbish is getting strewn everywhere on the roads and pavements, causing obstructions for road-users. <p>Residents were last informed that the current bin supplier had gone bust and there were supply chain issues that meant parts could not get replaced.</p>
Action requested:	This is presumably a city-wide problem and residents would like an update on the situation and to know when they can expect the communal bins to be replaced.

Officer Response

Officer contact details:	Melissa.Francis@brighton-hove.gov.uk
Officer Response:	The repairs and renewal of these bins are the responsibility of Housing. The bins with no lids and pedals are beyond repair and need to be replaced. New orders of bins take 12 – 16 weeks to deliver.

	<p>Previously, there were issues within the supply chain for bins and spare parts but this has since been resolved and the usual delivery time is 12 – 16 weeks.</p> <p>The replacement bins for Craven Vale have been ordered.</p>
Action:	N/A
Start date:	Ongoing
End date:	Ongoing